A PERSONAL LEADERSHIP JOURNEY

Beyond the Job Title:
A life in Public Service



Eileen Jessop

Born in black and white



NHS ENGLAND

My life in Healthcare

Four decades of health and care change, seen from the inside

1987

Körner data

Körner data sets go live, paving the way for 20 years of NHS computerisation

2000

Millennium bug

Fixing the potential problem before systems rolled over to the year 2000

2001

New hospital

Opening a new hospital for Calderdale

2012

Shared record

A new shared care record for Leeds

2025

Defence health

Digitising the battlefield

Working across different sectors



NHS	Shared Medical Systems	McDonnell Douglas	DWP	MOD	University of Bradford
Health service	Healthcare technology	Information systems	Work and pensions	Defence	Higher education

What we shouldn’t ignore

01
Constant restructuring

02
Culture

03
Data and digital left behind

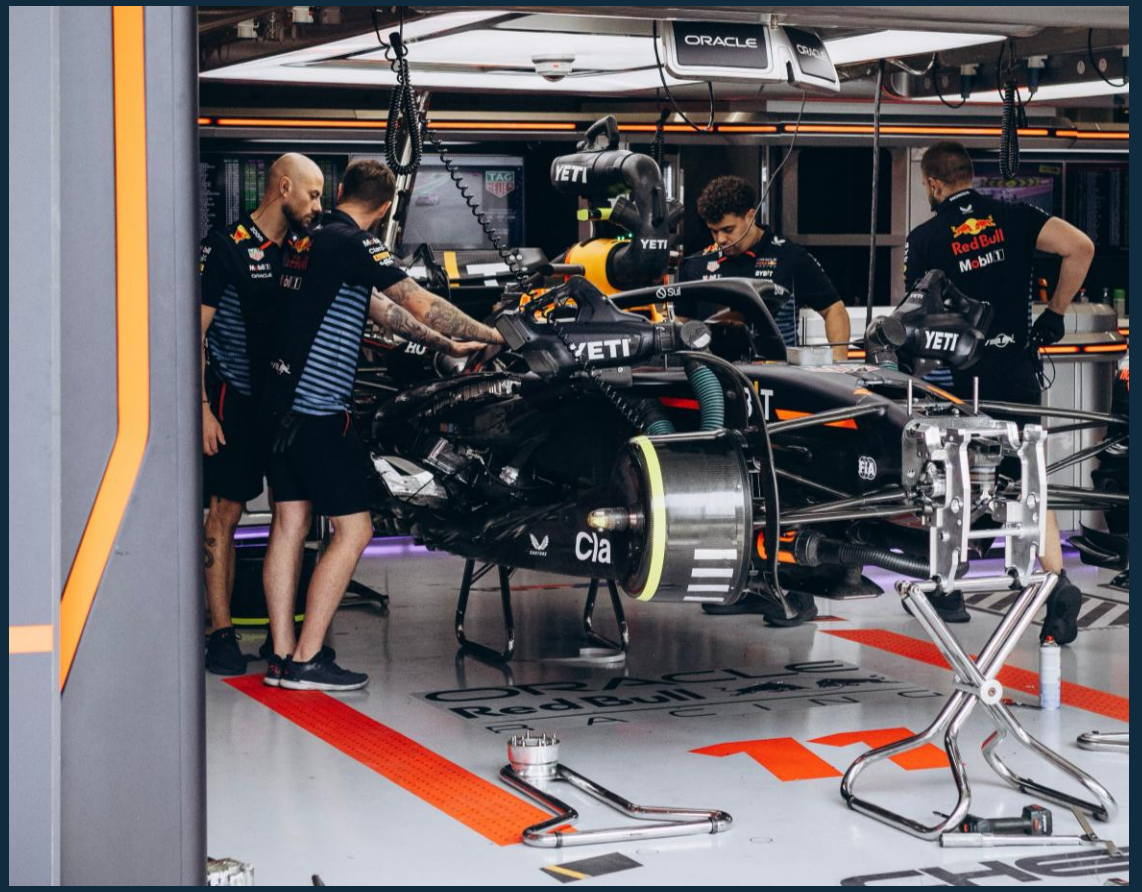


The positives



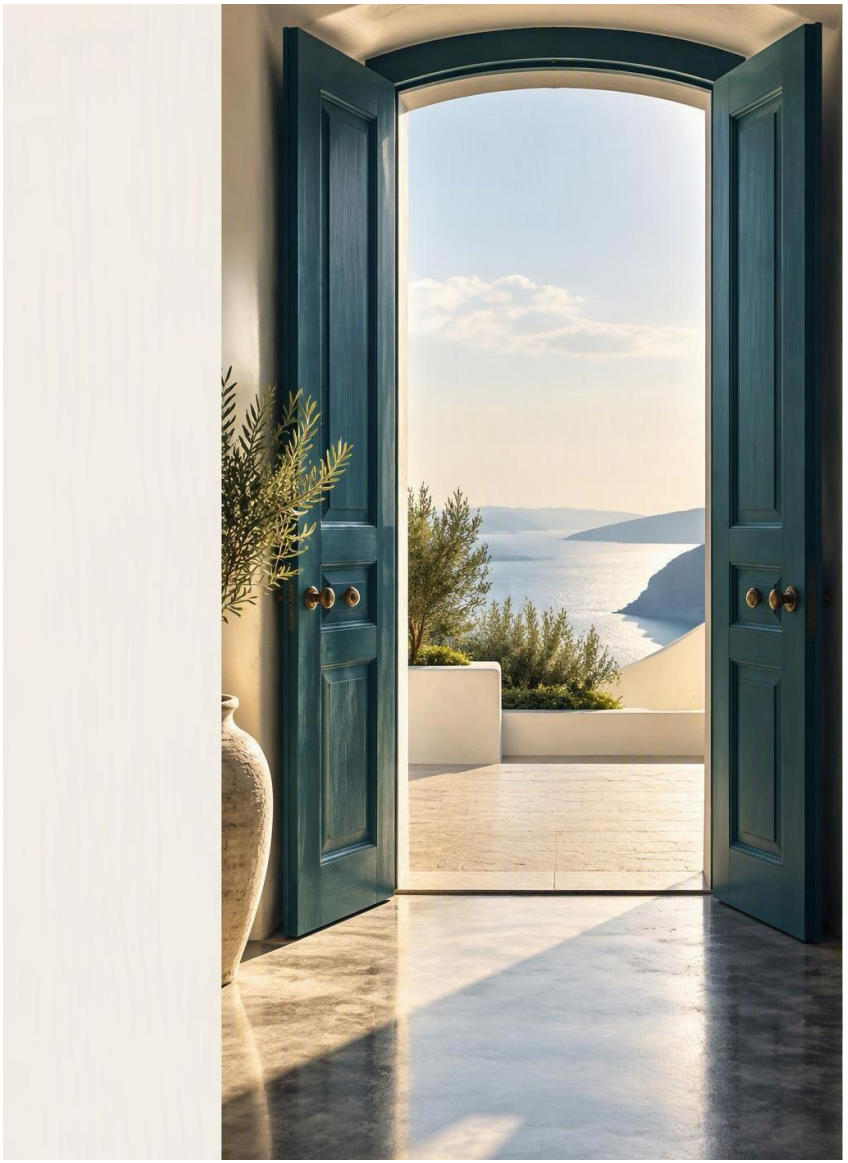
Working with other sectors

What can we learn?



Next generation of leaders





Recognising potential beyond the familiar route

What I want future leaders to take away

01 Take your development seriously

02 Do not confuse self-doubt with lack of capability

03 Make room for different routes into leadership

Knowing when to give, push and step back

Give

Experience, judgement and support

Push

Challenge when it matters

Step back

Enable others to contribute

Beyond the job title

Its about the difference you make, the people you bring with you, and what you leave behind

Questions

Thank you

